Please help the Deaf and Hard of Hearing community by allowing the Video Relay operators be paid at a reasonable price to meet our needs. The more we use it, the less miscommunications we have among the hearing people and deaf people. Hearing people are really happy with the new technology. They appreiate the fact it's FASTER than regular Voice Operated Relay Calls via TEXT only. Just be aware that you hearing people want to decrease the length of time on the phone with a Deaf or Hearing Impaired person. Some hearing people do not have the patience and turn out to be VERY RUDE to us. It becomes a very ANGRY WORLD when that happens. Many of you hearing people turn your backs to us... so to help BOTH WORLDS MAKE SURE VRS SERVICE IS PROVIDED 24HOURS EVERYDAYYYYYYYYYY! LESS need for LIVE TERPS that have to get up from their own beds to driveeeee to the closest hospital... Those are for SERIOUS CASES, however minor cases can be handled via VIDEO RELAY! EASY EASY! Try it one day and you'll appreciate it. THANKS!